



Service Guide

STEIGER HOTELS

Einfach wohlfühlen.

WWW.STEIGER-HOTELS.DE

Hotel A-B-C

Alarm

In case of a long ring leave your room as fast as possible over the emergency stairs.

Check In

The room is available after 14:00 o'clock

Check Out

We kindly ask you to leave the room until 11:00 o'clock.

A late check out can be arranged at the front desk.

Pharmacy

The closest pharmacy is the Rosen – Apotheke in Sebnitz

Doctor

In case of medical care our reception staff will give you more information

Rent a car

please ask our reception staff

Bathrobe

You can borrow a bathrobe for a fee at the front desk.

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Babybeds

are available. Please ask our reception staff

Bank

Find a VOLKSBANK and SPARKASSE branch in 01855 Sebnitz (14km)

Ironing Service

A wrinkled shirt or a blouse? We are pleased to help.

Flowers

The reception takes your order.

Mailbox

You can submit your post at the front desk.

Electrical connection

... 220 volt alternating current

Bikes/E-Bikes

If you would like to hire out bikes, please ask the reception staff . We can arrange guided tours as well.

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Fax

You can submit your at the front desk. (€ 0,30 per page)

Copies

Please see the frontdesk. (€0,30 per page)

Hairdresser

We recommend Friseur Azzuro (Böhmische Str. 7 in Sebnitz)

Breakfast

Enjoy our breakfast buffet in our restaurant.
You can also book the room breakfast or get a lunch box.

Service church

Our front desk staff is pleased(church) to help you. You will find a bible in your room.

The catholic and evangelical churches a close to the hotel.

Luggage service

We can carry your luggage service to your room.
Please call 100 to get to the front desk

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Hotel A-B-C

Internet

Each room has got an WLAN-connection. Please ask at the front desk for the code. There's no charge in the lobby.

Pillows

... are available on request at the front desk. (as well wedged pillow and allergy pillows)

Laptop

You can get a laptop on request at the front desk

Parking

We offer parking spaces (6,50 € per day)

Lost & Found

For lost belongings please see the front desk. These will be returned on request

Hair dryer

is in each room

Dogs

Are allowed in our hotel for €13,-/night.
Please let us know in advance if you arrive with your dog.

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Dogs

Are allowed in our hotel for €13,-/night.
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Credit cards

We accept: American Express, Diners Club, Master Card, VISA
Card and EC-Karte

Sewing service

We accept minor repairs to your clothin

Post

We can deposit your post in your key box

Umbrellas

Are available on request at the front desk

Reception

.. is open between 07h – 23h

Quick Check-Out

A „quick departure“: Please deposit your credit card deduction
at the front desk the day before departure

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Hotel A-B-C

Repairs

Please contact the front desk, if there is a technical fault in your room (please call 100)

Map

You can get a map at the front desk

Shuttle-Service

Do you travel without your own transport? We will pick you up from the train station and the airport and bring you back for a charge.

Taxi

We can order a taxi for you. (Taxi Dewitz: 035971 – 52786)

Laundry-service

Please submit your laundry until 09h at the front desk which will be returned in the evening – at the latest the next day (for a charge)

Changing the laundry

During a long stay we change the sheets 2x the week.
Daily on request (extra charge).

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Hotel A-B-C

Wake-up call

Please inform the front desk staff.

Spa area

we offer: Outdoor Pool & Sauna

Valuables

We recommend to store your valuables in our hotel safe.
(max. value € 1.000,-)

Newspapers

You find newspapers and magazines in our cafe on the groundfloor